Social Media Comment Policy

The City of Excelsior Springs, Missouri encourages healthy discussion about issues affecting residents and stakeholders. Residents and stakeholders are encouraged to share viewpoints and perspectives and engage in dialogue with one another, provided that it meets the criteria for posting included below. All comments and content posted by users are monitored and we ask that people be respectful when sharing their thoughts.

User-generated posts or comments could be rejected, removed, or hidden by City staff if the content:

- Contains profane language or content
- Contains sensitive personal information
- Conducts or encourages illegal activity
- Promotes, fosters or perpetuates discrimination
- Threatens, harasses, or is a personal attack against a citizen or employee
- Incites or promotes violence
- Directly includes sexual content or links to sexual content
- Intends to defame any person, group or organization
- Makes or publishes false, vicious or malicious statements concerning any employee, citizen, or city official
- Contains information that reasonably could compromise individual or public safety
- Discloses confidential or proprietary information
- Unsolicited business proposals or endorsements/promotion of commercial services, products, or entities
- Infringement of copyrights, trademarks, or other intellectual property
- Off-topic comments or posts, spam or links to unrelated sites
- Promotes or endorses political campaigns or candidates